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Our Knowledge Pact

A Promise to Our Clients and Colleagues

- Build capacity (not dependency) for effective action in individuals, teams, and for-impact organizations in a way that is self-sustaining, replicable, and continuously evolving.
- Co-create learning processes with our clients that are grounded in real work and that help the clients develop new ways of thinking and acting over time.
- Strive to offer the most comprehensive, documented body of knowledge available anywhere in our region on topics relating to not-for-profit management and financial development.
- Use a thoroughly researched and tested set of concepts, tools, and methods that enable, accelerate, and diffuse learning which, when applied, lead to break-through results.
- Play by the rules of knowledge engagement: information and knowledge are powerful, indeed, but only if shared freely.
- Fail forward fast: learn from both best practices and best failures, and never hesitate to admit error.